

Introduction

Did you know businesses write an average of 8% of their revenue off as bad debt? (Hilton-Baird). Sacrificing your business' income and accepting bad debts as part of 'business as usual' is simply not good enough. You deserve to be paid for your work.

Today, getting paid what you're owed does not need to mean damaging your customer relationships. With Chaser debt collections, professional debt collectors will work towards agreeable solutions with your debtors to ensure you receive what you are owed; whilst protecting your customer relationships.

Chaser debt collections use a no-win-no-fee approach, so you have nothing to lose. Trust Chaser's friendly and integrated debt collections team to handle your outstanding debts efficiently and respectfully. Don't let bad debt be a part of your business routine. Choose Chaser, and safeguard your revenue.

"It helped us collect £15,000 in bad debt we would have otherwise written off. Using Chaser's software and services has definitely become an integrated part of our weekly and monthly credit control process."



Tom Hays
Head of Finance
Huttie Group



Send debts to collections in one-click

Old debts can be sent directly to the collections team from your Chaser account, which contains all debtor communication and contact details - no lengthy handover needed.



Track every interaction

The collections team ensures every interaction with your debtors is tracked in your Chaser account, so you keep full transparency on the recovery process and any communications sent.



Zero-risk

Your Chaser debt collection service is no-win-no-fee, so you only pay a small percentage fee when your debts are successfully collected.



Protect your customer relationships and your reputation

By using professional, friendly debt collectors, your reputation is in safe hands. Chaser adopts a people-first debt collections service, working with your customers to find an amicable solution.



Reduce bad debts

Your experienced debt collection team at Chaser helps you get your most difficult, late-paying customers to engage and pay their bad debt.



Save time

Focus on operating a profitable business instead of chasing overdue invoices and worrying about how to handle debtors. Save time and let your professional debt collection team at Chaser handle it for you.

Key services



No win no fee, transparent pricing

Only pay when your debts are successfully collected with no-win-no fee pricing. View instant, upfront quotes in your Chaser account on what your collection fee will be, should your debt be collected. Unlike traditional agencies, Chaser debt collections prioritizes transparency and has no hidden costs.



Professional and polite debt collectors

Payments are secured in an agreeable manner, without putting a strain on your relationships with customers. Your requests are handled with care, in a timely manner and with the aim to retain your business relationships with your customers.



No handover needed

All information and invoice details are stored within your Chaser account, so no handover is needed. The Chaser debt collections team can start working on recovering your debts instantly. You can monitor every step of the debt collection process in your account, as every interaction is tracked.

"Being able to escalate an overdue invoice directly within the Chaser app has revolutionised our debt collection procedure.

We've had payment from 4 customers in just a couple of weeks of using Chaser Collections, and all communication has been handled in an extremely professional manner. This is especially important to us during these difficult times. The Chaser Collections team also makes sure I'm always kept in the loop. I'd definitely recommend this service."

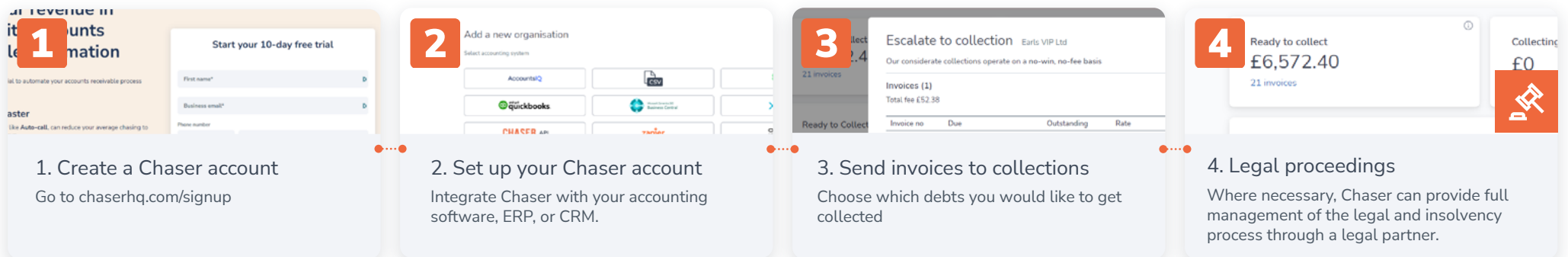


Phil Edwards
Owner
Vanilla Accounting



How it works

Start escalating and get your bad debt paid in four simple steps



Chaser helps businesses get paid sooner with its all-in-one accounts receivables automation platform, debt collections and outsourced credit control services. Users can credit check, monitor debtors, chase late invoices via SMS and email, collect payments, recover debt and reconcile accounts, all in the same platform. By sending automatic and deeply personalised payment reminders, the software and service provider effectively gets invoices paid on time without losing the human touch. To date, Chaser has helped users chase over USD 30 billion in overdue invoices. Chaser was named Best Technology Provider at the Credit Strategy Awards (2024), won the Best Use of Innovation In Business award (Management Today, 2023), Xero App Partner of the Year (2023) and won Best Use of Technology at the Credit Awards (2022).

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