CHASER

ChatGPT prompt cheat sheet for accounts receivable teams

Paste your data, describe your task, and let ChatGPT help you write, analyze, or fix it faster.

Customize ChatGPT prompts by adding details like tone, recipient, context, and format. For example, "Write a friendly email to Alex explaining the new policy in plain English."

Customer email



- For writing or improving emails and messages.
- Write a friendly payment reminder for an invoice overdue by 7 days.
- Make this email more professional but firm: [paste email].
- Create a follow-up email for a partial payment with remaining balance info.
- Summarize this long email from a client into 3 bullet points.

Invoice and payment insights

For summarizing or analyzing invoice/payment data.

- List top 10 customers by overdue amount from this table: [paste table].
- Summarize this aging report into a quick status for my manager.
- Sort these invoices by urgency based on due date and amount: [paste data].
- Which accounts should I follow up with first?

KPI and reporting



For creating or analyzing AR performance updates.

- Write a weekly AR status update with DSO and % overdue.
- Generate a bullet-point summary of AR trends from this data.
- Create a chart summary of open invoices by aging bucket.
- Explain what caused DSO to increase this month.

Dispute handling and escalations



For responding to customer disputes or payment issues.

- How to reply to a customer who claims they never received the invoice?
- Write a polite but firm escalation notice for a 60+ day overdue payment.
- Explain late fees to a customer who is pushing back.

Templates, SOPs and training



For onboarding, documenting processes, or team enablement.

- Create a new hire checklist for AR team onboarding.
- Write a standard operating procedure (SOP) for invoice follow-up.
- Summarize AR best practices for dispute resolution.

Automation ideas



For using tools like Excel or email to streamline AR tasks.

- Suggest Excel formulas to highlight invoices older than 30 days.
- How can I automate AR follow-ups using Outlook and Excel?
- Help me generate a reminder schedule from this list of due dates.